

5247 Fairmont Creek Rd Fairmont Hot Springs, BC. V0B 1L1 EM:info@mountainsidevillas.com PH. 855-345-6341 FAX. 250-345-6299

MOUNTAINSIDE VACATION OWNERS'

Three Bears Den is open, and has been a success!

The Den hosts quite a variety of items from Sandwiches and Specialty Coffee's to Muffins and Ice Cream. We invite you to come say hi, and grab a coffee! Another new addition is we now have an ATM machine in the Recreation Centre!

Friendly Reminder:

Due to administrative costs, since November 1st, 2015 the Management company has been and will continue to apply rental income collected on behalf of the owners, directly to the lease being rented and will not be mailing a cheque. However, if the owners wish to have a cheque issued, reservations needs to be notified <u>30 days in advance of the rental dates</u>.

Spring has arrived in Fairmont.

Golfers are out enjoying some fabulous weather. We have had a lot of people taking part in our daily hikes. It's so nice to see the flowers blooming and hear the birds singing.

We had a great turnout for our 3rd annual Easter egg hunt and will plan another for next year. We have a couple of new ventures at the Mountainside Villas. The first being the Three Bears Den. We opened the Den in February and offer special coffee, muffins, cinnamon buns, homemade soup, dessert squares and a whole lot more. Come and check us out while you are here!

We are also planning to bring in a massage therapist starting in May. She will be offering relaxation massages. You can call the front desk to book your appointments.

We are looking forward to another great summer season. It will be so nice to see familiar faces again. We are planning to have another July 1st celebration, so if you're here that week, plan to join us for BBQ hamburgers and hot dogs and lots of kid's games.

Hope everyone has a great spring and summer.

Jan Smith

Recreation Director



Food Delivery Service

Mountainside Villas is now offering our guests the opportunity to have meals brought to you, we have joined forces with a 'made from scratch' eatery 18 km's south of Fairmont in Canal Flats.

For those guests interested in pre-ordering meals to have stocked in the villa upon arrival, we ask you contact *EN-JOY Home Cooking Ltd* two weeks before your arrival to place your order. Please call Maddi or Alana at 1.778.523.5035

If you visit www.mountainsidevillas.com under the services tab, it will show the current menu items available.



NO PETS POLICY:

Mountainside Vacation Villas has always been a **<u>no pets</u>** resort.

We have had many guests in the last while call to ask and or just bring their furbaby with them. We are issuing a friendly reminder to all owners and guest that we have a strict **no pets** policy in effect always. We do have kennels in the area and you may contact them in advance to set it up. We thank you in advance for not bringing your pets to Mountainside Vacation Villas

CHECK-IN AND CHECK OUT TIMES

A reminder for our guests. Check-in time at the Villas is 4:00 pm, not before. If you do arrive before 4:00 pm and your Villa has been cleaned you will be allowed access, but if the Villa has not been cleaned then the access time will be 4:00 pm or after when the villa is ready for accommodation. Our housekeeping department cannot drop the unit they are cleaning to accommodate early checkins in another unit. It puts extra strain on the department and is not fair to other owners. Check out time is 10:00 am or before so we can keep our cleaning on schedule.

INTERVAL INTERNATIONAL PREMIER AWARD

Mr. David Dupont General Manager of Fairmont Vacation Villas at Mountainside

Dear Mr. Dupont:

I am pleased to announce that Fairmont Vacation Villas at Mountainside has qualified as a 2017 Interval International Premier Resort. This annual distinction identifies your property as significantly exceeding our already high affiliation standards and delivering outstanding vacation experiences. Criteria for this award are comprehensive and take into consideration resort inspections, customer feedback, and other relevant factors.

Designation in the online Interval International Resort Directory and a commemorative Interval International Premier Resort plaque will showcase this impressive accomplishment. We also have Premier Resort-branded collateral materials available for use at point of sale.

On behalf of Interval International, congratulations on this achievement and best wishes for continued success.

Sincerely, Craig M. Nash Chairman, President, and Chief Executive Officer





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MOUNTAINSIDE VACATION SCHEDULE

Please take the time to verify your vacation week dates. Confirm your reservation at least two weeks in advance of check-in (855 345-6341). If you are unsure of when your week is scheduled, or how to read the Mountainside Vacation Schedule, do not hesitate to call the Reservation Office for assistance. The department is staffed Monday to Friday between 9am and 5pm MST, closed statutory holidays.

Reservation requests made by the website www.mountainsidevillas.com (owner request form) or email info@mountainsidevillas.com will be addressed when time is available between dealing with patrons at the counter and phone enquiries. If you call at times outside of regular office hours please understand that the Front Office staff on duty will gladly take a message, but they are unable to reserve any reservation requests. Owners of **Floating Time** should note you may reserve your allocated week allotment up to one year in advance of the desired week. Should you call to request a booking less than one year in advance, you risk being unable to book space either for personal use or deposit with a vacation exchange company.

Floating Owner reservations are made on a first come, first served basis, according to space availability. Reservations again, may be made up to one year in advance on a <u>week number</u> basis, beginning the first weekday of the week in the year preceding the sought after week of arrival based on the Mountainside Vacation Schedule. Thus, the first day one may arrange for a reservation in the coming year will always be either a *Friday or Monday*, whichever occurs first in the present year's week number.

As a reminder to those of you that wish to deposit with an external exchange company, you still need to reserve your week as usual at your home resort (Mountainside Villas) up to one year in advance in order to trade a week for a week elsewhere. You must deposit the weeks up to 4 months in advance to receive full points with CIG and at least 2 months in advance for regular week deposits to ensure a regular deposit. <u>*Maintenance fees must be paid for week(s) depositing.</u>

NOTICE FOR COMMUNICATING TO OWNERS

Communication to our owners will continue to be posted on our website for owners to view and comment. Rental and reservation confirmations will be emailed. This is a huge cost saving to our owners. For those owners without an email, we will continue to mail all correspondence. Invoices and statements will continue to be mailed. Please keep us informed of any changes to your email address as this is as important as your mailing ad-

BELOW IS A CHART TO SHOW YOU SPECIFICALLY WHAT DAY TO CALL IN 2017 TO BOOK 2018 *MONDAY BOOKING DAY TO BOOK FOR

CALL US:

- -
MONDAY
JAN 2ND
JAN 9TH
JAN 16TH
JAN 23RD

JAN 30TH	
FEB 6TH	
FEB 13TH	
FEB 20TH	
1202011	

FEB 27TH
MAR 6TH
MAR 13TH
MAR 20TH
MAR 27TH

APR 3RD APR 10TH APR 17TH APR 24TH

MAY 1ST
MAY 8TH
MAY 15TH
MAY 22TH
MAY 29TH

JUN 5TH
JUN 12TH
JUN 19TH
JUN 26TH

JUL 3RD
JUL 10TH
JUL 17TH
JUL 24TH

JUL 31ST
AUG 7TH
AUG 14TH
AUG 21ST
AUG 28TH

SEP 4TH
SEP 11TH
SEP 18TH
SEP 25TH

OCT 2ND
OCT 9TH
OCT 16TH
OCT 23RD

OCT 30TH
NOV 6TH
NOV 13TH
NOV 20TH
NOV 27TH

DEC 4TH
DEC 11TH
DEC 18TH
DEC 25TH

TO BOOK TOK				
r	CH FRI	ECK IN/OUT SAT	DAYS FOR 20 SUN	MON
1	05-12	06-13	07-14	01-08
2	12-19	13-20	14-21	08-15
3	19-26	20-27	21-28	15-22
4	26-02	27-03	28-04	22-29
5	02-09	03-10	04-11	29-05
6	09-16	10-17	11-18	05-12
7	16-23	17-24	18-25	12-19
8	23-02	24-03	25-04	19-26
9	02-09	03-10	04-11	26-05
10	02-05	10-17	11-18	05-12
11	16-23	17-24	18-25	12-19
12	23-30	24-31	25-01	19-26
13	30-06	31-07	01-08	26-02
15	30-00	31-07	01-00	20-02
14	06-13	07-14	08-15	02-09
15	13-20	14-21	15-22	09-16
16	20-27	21-28	22-29	16-23
17	27-04	28-05	29-06	23-30
40	04.44	05.40	00.40	00.07
18	04-11	05-12	06-13	30-07
19	11-18	12-19	13-20	07-14
20	18-25	19-26	20-27	14-21
21	25-01	26-02	27-03	21-28
22	01-08	02-09	03-10	28-04
23	08-15	09-16	10-17	04-11
24	15-22	16-23	17-24	11-18
25	22-29	23-30	24-01	18-25
26	29-06	30-07	01-08	25-02
F				
27	06-13	07-14	08-15	02-09
28	13-20	14-21	15-22	09-16
29	20-27	21-28	22-29	16-23
30	27-03	28-04	29-05	23-30
31	03-10	04-11	05-12	30-06
32	10-17	11-18	12-19	06-13
33	17-24	18-25	19-26	13-20
34	24-31	25-01	26-02	20-27
35	31-07	01-08	02-09	27-03
-				
36	07-14	08-15	09-16	03-10
37	14-21	15-22	16-23	10-17
38	21-28	22-29	23-30	17-24
39	28-05	29-06	30-07	24-01
40	05-12	06-13	07-14	01-08
41	12-19	13-20	14-21	08-15
42	19-26	20-27	21-28	15-22
43	26-02	27-03	28-04	22-29
44	02-09	03-10	04-11	29-05
45	09-16	10-17	11-18	05-12
46	16-23	17-24	18-25	12-19
47	23-30	24-01	25-02	19-26
48	30-07	01-08	02-09	26-03
49	07-14	08-15	09-16	03-10
49 50	14-21	15-22	16-23	10-17
51	21-28	22-29	23-30	17-24
52	28-04	22-25	30-06	24-31
V2	20-04	20.00	30-00	24-31

THE CHART TO THE LEFT SHOWS WHAT DAY TO CALL OR COME TO THE FRONT DESK TO RESERVE YOUR WEEK FOR 2018. FOR EXAMPLE, IF YOU WISH TO **RESERVE FOR WEEK 30 IN** 2018, (JULY 27, 28, 29 OR 23 ARRIVAL) YOU NEED WILL NEED TO CALL OR COME TO THE FRONT DESK ON MONDAY, JULY 24TH @ 9:00AM (MST) **NOTE: **OBSERVED HOLIDAYS ARE IN** YELLOW HIGHLIGHTED BOXES



LUXURY LIFESTYLE AT FAIRMONT MOUNTAINSIDE

PURCHASE 52 WEEKS IN PERPETUITY AT FAIRMONT'S PREMIER RESORT AND ENJOY YEAR ROUND LUXURY AND HOSPITALITY. ONE AND TWO BEDROOM UNITS ARE AVAILABLE.

AS AN OWNER YOUR OPTIONS ARE ABOUND. RESIDE YEAR-ROUND AS YOUR PRINCIPLE RESIDENCE, RESIDE PART TIME AND RENT YOUR UNIT THE BALANCE OF WEEKS, TRAVEL WITH INTERVAL INTERNATIONAL, RENT YOUR UNIT FOR INCOME AS AN INVESTMENT PROPERTY.

ALL SERVICES ARE PROVIDED IN ONE MONTHLY FEE, WHICH INCLUDES MAINTENANCE INSIDE AND OUT, HYDRO, CABLE, ROAD MAINTENANCE, USE OF RECREATION CEN-TRE, HOUSEKEEPING, LAUNDRY, UPGRADES TO FACILITY TO INCLUDE FURNITURE AND APPLIANCES. YOU HAVE NO FURTHUR COSTS EXCEPT YOUR FOOD AND PERSONAL BE-LONGINGS. TERMS AND CONDITIONS OF THE PERPETUAL LEASE APPLY. TO BOOK YOUR APPOINTMENT TO VIEW UNITS PLEASE CALL; GENERAL MANAGER, DAVID DUPONT AT 250-341-1742 OR EMAIL: info@mountainsidevillas.com



COMING IN MAY RELAXATION MASSAGE AVAILABLE IN THE MOUNTAINSIDE RECREATION CENTRE FOR MORE INFORMATION OR TO BOOK AN APPOINTMENT PLEASE CALL 1~855~345~6341

(A CREDIT CARD IS REQUIRED TO BOOK APPOINTMENTS)

Recreation Centre Changes

Reno's and final product of the Den and the Retail area, it has allowed us to bring in more items requested by owners and guests alike. Turned out well! The Cub Cave below has been a hit with the kids, coloring and drawing .. Its nice for them to have their own space.



MEMBER RESORT