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MOUNTAINSIDE VACATION OWNERS' NEVSIETTER SPRING/SUMMER 2016

Due to administrative costs, as of November 1st, 2015 the management company will be applying **all** rental income collected on behalf of the owners, to the lease directly, **unless notified** <u>30 days in</u> <u>advance of the rental dates that the owner would like a cheque issued directly to them. To have a cheque mailed to you for the rental income, please contact Reservations at 855.345.6341 and request this as your preferred method.</u>

MAINTENANCE FEES

Fees are billed to the owner every year at the same time. The invoices are mailed to the owner on the first business day in January and they are due and payable by <u>January 30th</u>. If you will be vacationing at that time, do contact us prior to your departure should you wish to set up automatic payment of your fees to avoid interest charges when you return from vacation. You may speak to any of our Owner Services team at the Front Desk or the Reservations team to set this up. The reservations team will be happy to deposit future weeks and are able to take payments in advance as a credit to your account for the next year.





OUR HEARTS GO OUT TO THE RESIDENTS OF FORT MCMURRAY AT THIS TIME AND ALL THE PEOPLE EVACUATED. WE AT MOUNTAINSIDE VACATION VILLAS FELT WE NEEDED TO EXTEND OUR SUPPORT AS BEST WE COULD, WE'VE CONTACTED OUR OWNERS IN FORT MCMURRAY AND OFFERED FREE ACCOMMODATION TO THOSE WHO NEED A SAFE PLACE TO STAY, ALONG WITH OFFERS OF CLOTHING, GROCERIES AND WHATEVER ELSE WE COULD GIVE. AT THE TIME OF WRITING THIS, WE HAVE HAD TWO FAMILIES STAY, AND WE CANNOT BE MORE HAPPY TO BE ABLE TO HELP.

WE PLACED THE LINK ON OUR WEBSITE FOR RED CROSS DONATIONS, IN HOPES THAT WOULD ASSIST WITH GETTING IT OUT THERE. WE ARE PROUD TO HAVE HAD OUR STAFF AS WELL AS MANAGEMENT ALIKE DO-NATE TO THE RELEIF FUND, TO HELP REBUILD AND SUPPORT. THANK YOU TO ALL THE PEOPLE ON THE FRONT LINE AND TO EVERYONE THAT HAS GIVEN TO SUCH A CAUSE. WE SALUTE YOU!



AIR CONDITIONERS:

Starting the summer of 2016 the S, W & Z villas will have permanent Air Conditioners installed in them, we will still offer to have air conditioners installed upon request in other villas just as before BUT, from this point forward ... there is no charge to have them in the villas for the week.



Left is the Geary Homestead from 1857 still standing at the South end of Mountainside Golf Course.

NEW RETAIL SPACE:

Some exciting news! We are revamping our retail space in the Recreation Center. This fall we will be expanding the area and offering more products. We have added phone and device accessories such as chargers for home & car and cables. We will be adding more kids items, sunglasses, water bottles etc. We would like to ask you as owners at Mountainside Vacation Villas, what would you like to see added to the retail space?

I have included my email address and am asking you to send in your suggestions, whether you suggest sweatpants or towels or stuffed toys or headphones, we will consider all suggestions and try to make it happen!

Please email: ering@mountainsidevillas.com with your retail suggestions. We thank you in advance, have a great summer!

NOTICE FOR COMMUNICATING TO OWNERS

Communications to owners will continue to be posted on our website for owners to view. All reservation confirmations will continue to be emailed. Please look over the information and correct errors if need be right away. For those owners without an email we will continue to mail all correspondence. **Invoices** and **Statements** will continue to be mailed. Emailing letters and other correspondence has allowed for a huge cost savings to our owners! Please inform us of any address changes as well as change to your email address.

DEPOSITING FUTURE WEEKS WITH INTERVAL INTERNATIONAL

In effect since May 2013, the management company will not deposit weeks with Interval International or any other external company if maintenance fees are not paid for the year you want to deposit. For example, if an owner wants to deposit a 2017 week with an external company (Interval, DAElive, Diamond Resorts etc...) then they will have to pay the 2017 maintenance fee equivalent to the current year. If you are a Club Interval Gold member please tell us if you wish to deposit your lease to Interval for points or a week upon contacting reservations. Once the week has been relinquished, no change can be made.

INTERVAL INTERNATIONAL PREMIER AWARD

Mr. David Dupont

General Manager of Fairmont Vacation Villas at Mountainside

Dear Mr. Dupont:

I am pleased to announce that Fairmont Vacation Villas at Mountainside has qualified as a 2016 Interval International Premier Resort. This annual distinction identifies your property as significantly exceeding our already high affiliation standards and delivering outstanding vacation experiences. Criteria for this award are comprehensive and take into

consideration resort inspections, customer feedback, and other relevant factors. Designation in the online Interval International Resort Directory and a commemorative

Interval International Premier Resort plaque will showcase this impressive accomplishment. We also have Premier Resort-branded collateral materials available for use at point of sale.

On behalf of Interval International, congratulations on this achievement and best wishes for continued success.

Sincerely,

Craig M. Nash

Chairman, President, and Chief Executive Officer



Peak Season Golf Rates 2016

		WD	WE	WD	WE	WD	WE	Cart	
Golf Course	Phone	9 Holes	9 Holes	Twilight	Twilight	18 Holes	18 Holes	Rental	9 & Dine
	4 077 407 7077	\$ 00.00	A 4 4 9 9	\$ 00.00	A 44.00	A5 4 00	* 24.00	\$ 00.00	
Bootleg Gap	1-877-427-7077	\$39.00	\$44.00	\$39.00	\$44.00	\$54.00	\$64.00	\$32.00	
www.BootlegGapGolf.com						\$70w/cart	\$80w/cart		
Copper Point	1-877-418-4653			\$70.00	\$100.00	\$60 to	\$80 to	Included	
www.CopperPointGolf.com						\$100	\$138	A 17 00	
Cranbrook Golf Club	1-888-211-8855	\$29.00	\$33.00	\$32.00	\$36.00	\$49.00	\$55.00	\$17.00per	
www.GolfCranbrook.com									
Coy's Par 3	(250) 345-6504	\$14.00	\$14.00			\$27.00	\$27.00	\$14.00	Varies
www.CoysPar3.ca		A 17 00	A 10.00			AA 4 AA	AO 1 OO	AT 00	
Creekside Par 3	1-800-663-4979	\$17.99	\$19.99			\$24.99	\$24.99	\$7.99	
www.FairmontHotSprings.com									
Eagle Ranch	1-877-877-3889			\$89.00	\$109.00	\$69 to	\$89 to	Included	
www.EagleRanchResort.com						\$119	\$ 139		
Edgewater Hill Top Par 3	(250) 347-6502	\$17.00 *	\$17.00*			\$25.50*	\$25.50*	\$15.00 *	
www.EdgewaterHillTopGolf.com								2nd 9 \$10*	
Golden Golf Club	1-866.727.7222			\$65.00	\$59.50	\$79.75	\$90.25	Included	
www.GolfGolden.com									
Greywolf	1-888-473-9965	After 6pm	After 6pm	\$79.00	\$99.00	\$119.00	\$139.00	Included	
www.GreywolfGolf.com		\$59.00	\$59.00						
Kimberley Golf Club	1-877-427-4161	\$31.00	\$31.00	\$25.00	\$25.00	\$55.00	\$55.00	\$16 per	
www.KimberleyGolfClub.com				\$39w/cart	\$39w/cart				
Mountainside	1-800-663-4979	\$29.99	\$49.99	\$44.99	\$54.99	\$59.99	\$69.99	\$17.49	
www.FairmontHotSprings.com									
Radium Resort	1-800-667-6444	\$36.00	\$44.00	\$32 to	\$42 to	\$54.00	\$67.00	\$18.50	\$45.00
www.RadiumResort.com				\$39	\$54.00				
Radium Springs	1-800-667-6444	\$49.00	\$61.00	\$49 to	\$69 to	\$79.00	\$110.00	\$18.50	\$54.00
www.RadiumResort.com				\$59	\$89				
Riverside	1-800-663-4979	\$39.99 -	- \$59.99	\$54.99	\$64.99	\$69.99	\$79.99	\$17.49	
www.FairmontHotSprings.com									
Shadow Mountain	1-877-426-3306		After 4pm	\$69.54	\$69.54	\$88.59	\$88.59	Included	
www.ShadowMountain.ca		\$50.50	\$50.50						
Spur Valley (9 holes)	(250) 347-6500			Seev	website fo	r details.			
www.SpurValley.com									
St. Eugene Mission	1-877-417-3133					and time.			
www.StEugene.ca				See we	bsite for d	letails.			
The Ridge @ Copper Pt.	1-877-418-4653			\$60.00	\$70.00	\$50 to	\$60 to	Included	
www.CopperPointGolf.com						\$80	\$90		
Trickle Creek	1-888-874-2553	Prices vary with day and time.							
www.TrickleCreek.com		See website for details.							
Windermere Valley	(250) 342-3004	\$25.00	\$25.00	\$29	\$33	\$37	\$39	\$24.00	
www.WindermereValleyGolfCou	rse.com								
* includes taxes									

* includes taxes

VIP rates for M-side & R-side / Must show villa key, or owner card to receive a discount Cart Rentals are for 18 Holes except at Par 3 courses

Rates are subject to change without notice

Week Swap:

Looking to swap week 30, Saturday July 23 to 30th, 2016 in unit A4, a one bedroom unit that overlooks hole 12. Looking to swap for any unit , week 29, Saturday July 16th to July 23rd, 2016. If you are interested in swapping weeks, please contact Christine Lee at <u>leecl@telus.net</u> or call 403-308-2327.

NO PETS POLICY:

Mountainside Vacation Villas has always been a **no pets** resort. We have had many guests in the last while call to ask and or just bring their furbaby with them. We are issuing a friendly reminder to all owners and guest that we have a strict **no pets** policy in effect always, we do have kennels in the area and you may contact them in advance to set it up. We thank you in advance for not bringing your pets to Mountainside Vacation Villas.

CHECK-IN AND CHECK OUT TIMES

A reminder for our guests. Check-in time at the Villas is 4:00 pm, not before. If you do arrive before 4:00 pm and your Villa has been cleaned you will be allowed access, but if the Villa has not been cleaned then the access time will be 4:00 pm or after when the villa is ready for accommodation. Our housekeeping department cannot drop the unit they are cleaning to accommodate early check-ins in another unit. It puts extra strain on the department and is not fair to other owners. Check out time is 10:00 am or before so we can keep our cleaning on schedule.

MOUNTAINSIDE VILLAS, A FOUR GREEN KEY RESORT.

Mountainside Villas is a very **green** resort, we ask that you use the recycle bins supplied around the property to cut back on the amount of waste.

Alesha DuPont (below) shows off her Mountainside Vacation Villas hoodie while travelling to the Great Wall of China ... pretty cool! We thank you for the picture!



			2016				2017				
SEASON	MONTH	WEEK NO.	FRI	SAT	SUN	MON	FRI	SAT	SUN	MON	
PRIME	JAN	1	01-08	02-09	03-10	04-11	06-13	07-14	01-08	02-09	
SKI		2	08-15	09-16	10-17	11-18	13-20	14-21	08-15	09-16	
		3	15-22	16-23	17-24	18-25	20-27	21-28	15-22	16-23	
		4	22-29	23-30	24-31	25-01	27-03	28-04	22-29	23-30	
	FEB	5	29-05	30-06	31-07	01-08	03-10	04-11	29-05	30-06	
		6	05-12	06-13	07-14	08-15	10-17	11-18	05-12	06-13	
		7	12-19	13-20	14-21	15-22	17-24	18-25	12-19	13-20	
		8	19-26	20-27	21-28	22-29	24-03	25-04	19-26	20-27	
	MAR	9	26-04	27-05	28-06	29-07	03-10	04-11	26-05	27-06	
		10	04-11	05-12	06-13	07-14	10-17	11-18	05-12	06-13	
		11	11-18	12-19	13-20	14-21	17-24	18-25	12-19	13-20	
PRIME		12	18-25	19-26	20-27	21-28	24-31	25-01	19-26	20-27	
GOLF		13	25-01	26-02	27-03	28-04	31-07	01-08	26-02	27-03	
	APR	14	01-08	02-09	03-10	04-11	07-14	08-15	02-09	03-10	
		15	08-15	09-16	10-17	11-18	14-21	15-22	09-16	10-17	
		16	15-22	16-23	17-24	18-25	21-28	22-29	16-23	17-24	
		17	22-29	23-30	24-01	25-02	28-05	29-06	23-30	24-01	
	MAY	18	29-06	30-07	01-08	02-09	05-12	06-13	30-07	01-08	
		19	06-13	07-14	08-15	09-16	12-19	13-20	07-14	08-15	
		20	13-20	14-21	15-22	16-23	19-26	20-27	14-21	15-22	
		21	20-27	21-28	22-29	23-30	26-02	27-03	21-28	22-29	
		22	27-03	28-04	29-05	30-06	02-09	03-10	28-04	29-05	
	JUN	23	03-10	04-11	05-12	06-13	09-16	10-17	04-11	05-12	
GOLDEN		24	10-17	11-18	12-19	13-20	16-23	17-24	11-18	12-19	
		25	17-24	18-25	19-26	20-27	23-30	24-01	18-25	19-26	
	JUL	26 27	24-01 01-08	25-02 02-09	26-03 03-10	27-04	30-07	01-08 08-15	25-02 02-09	26-03 03-10	
	301	28	01-00	02-05	10-17	11-18	14-21	15-22	02-05	10-17	
		29	15-22	16-23	17-24	18-25	21-28	22-29	16-23	17-24	
		30	22-29	23-30	24-31	25-01	28-04	29-05	23-30	24-31	
	AUG	31	29-05	30-06	31-07	01-08	04-11	05-12	30-06	31-07	
		32	05-12	06-13	07-14	08-15	11-18	12-19	06-13	07-14	
		33	12-19	13-20	14-21	15-22	18-25	19-26	13-20	14-21	
		34	19-26	20-27	21-28	22-29	25-01	26-02	20-27	21-28	
		35	26-02	27-03	28-04	29-05	01-08	02-09	27-03	28-04	
	SEP	36	02-09	03-10	04-11	05-12	08-15	09-16	03-10	04-11	
PRIME		37	09-16	10-17	11-18	12-19	15-22	16-23	10-17	11-18	
GOLF		38	16-23	17-24	18-25	19-26	22-29	23-30	17-24	18-25	
		39	23-30	24-01	25-02	26-03	29-06	30-07	24-01	25-02	
	OCT	40	30-07	01-08	02-09	03-10	06-13	07-14	01-08	02-09	
		41	07-14	08-15	09-16	10-17	13-20	14-21	08-15	09-16	
		42	14-21	15-22	16-23	17-24	20-27	21-28	15-22	16-23	
		43	21-28	22-29	23-30	24-31	27-03	28-04	22-29	23-30	
LEISURE	NOV	44	28-04	29-05	30-06	31-07	03-10	04-11	29-05	30-06	
		45	04-11	05-12	06-13	07-14	10-17	11-18	05-12	06-13	
		46	11-18	12-19	13-20	14-21	17-24	18-25	12-19	13-20	
		47	18-25	19-26	20-27	21-28	24-01	25-02	19-26	20-27	
		48	25-02	26-03	27-04	28-05	01-08	02-09	26-03	27-04	
	DEC	49	02-09	03-10	04-11	05-12	08-15	09-16	03-10	04-11	
		50	09-16	10-17	11-18	12-19	15-22	16-23	10-17	11-18	
GOLDEN		51	16-23	17-24	18-25	19-26	22-29	23-30	17-24	18-25	
		52	23-30	24-31	25-01	26-02	29-05	30-06	24-31	25-01	

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A VIEW OF THE APP ON iPhone