



# MOUNTAINSIDE VACATION OWNERS' NEWSLETTER

## Spring & Summer 2018

5247 Fairmont Creek Rd  
Fairmont Hot Springs, BC. V0B 1L1  
EM: info@mountainsidevillas.com  
PH. 855-345-6341  
FAX. 250-345-6299

### Leases

We are entering into the time where the leases purchased 40 years ago, are starting to expire. We have had some come up in 2018 and more in 2019. We have also come up with a way for those expired/expiring leases to be extended if owners wish to. You will be notified by written letter regarding the extension in the year your lease expires. Kathy will be moving forward and handling the lease extensions at that time.

### NEW!!

Mountainside Villas has had a busy spring and summer, we have completed a program upgrade that allows for interfacing from the Mountainside Villas website via a portal; to the system we use. The portal is available to every owner at Mountainside Vacation Villas with an active lease(s). Logging into the portal via the website will allow owners to view their account, and be able to see balances or credits on accounts, see future reservations, past reservations and immediately change owner information such as address, phone numbers and email addresses.

If you do not know your login information or password, you may call Mountainside Villas at 855.345.6341 and we can give you the information you need. Currently you cannot book or deposit via the portal, but maybe in the future that will be possible. Stay tuned ...

**\*Note: There is a 'WHEN TO BOOK' chart located on the website under the owner tab, it is helpful for planning your next year booking, telling you what day to call to reserve one year in advance. To book for 2019, booking days are Mondays.**



## Food Delivery Service

Mountainside Villas has been offering our guests the opportunity to have meals brought to them, fill the fridge with meals prepared to make the vacation just that, a vacation from cooking! We have joined forces with a 'made from scratch' eatery 18 km's south of Fairmont in Canal Flats.

For those guests interested in pre-ordering meals to have stocked in the villa upon arrival, we ask you contact **EN-JOY Home Cooking Ltd** two weeks before your arrival to place your order. Please call Maddi or Alana at 1.778.523.5035

If you visit [www.mountainsidevillas.com](http://www.mountainsidevillas.com) under the services tab, it will show the current menu items available.



### **NO PETS POLICY:**

Mountainside Vacation Villas has always been a **no pets** resort.

We have had many guests in the last while call to ask and or just bring their furbaby with them. We are issuing a friendly reminder to all owners and guest that we have a strict **no pets** policy in effect always. We do have kennels in the area and you may contact them in advance to set it up. We thank you in advance for not bringing your pets to Mountainside Vacation Villas

### **CHECK-IN AND CHECK OUT TIMES**

A reminder for our guests. Check-in time at the Villas is 4:00 pm, not before. If you do arrive before 4:00 pm and your Villa has been cleaned you will be allowed access, but if the Villa has not been cleaned then the access time will be 4:00 pm or after when the villa is ready for accommodation. Our housekeeping department cannot drop the unit they are cleaning to accommodate early check-ins in another unit. It puts extra strain on the department and is not fair to other owners. Check out time is 10:00 am or before so we can keep our cleaning on schedule.

## INTERVAL INTERNATIONAL PREMIER AWARD

Mr. David Dupont  
General Manager of Fairmont Vacation Villas at Mountainside

Dear Mr. Dupont:

I am pleased to announce that Fairmont Vacation Villas at Mountainside has qualified as a 2018 Interval International Premier Resort. This annual distinction identifies your property as significantly exceeding our already high affiliation standards and delivering outstanding vacation experiences. Criteria for this award are comprehensive and take into consideration resort inspections, customer feedback, and other relevant factors.

Designation in the online Interval International Resort Directory and a commemorative Interval International Premier Resort plaque will showcase this impressive accomplishment. We also have Premier Resort-branded collateral materials available for use at point of sale.

On behalf of Interval International, congratulations on this achievement and best wishes for continued success.

Sincerely,  
Craig M. Nash  
Chairman, President, and Chief Executive Officer



**MOUNTAINSIDE VILLAS ARE AN**



INTERVAL INTERNATIONAL  
**PREMIER**  
MEMBER RESORT

A decorative flourish consisting of a golden leafy branch and a flowing golden line that curves under the word "PREMIER" and extends to the right.

SEASON	MONTH	WEEK NO.	2018				2019			
			FRI	SAT	SUN	MON	FRI	SAT	SUN	MON
PRIME	JAN	1	05-12	06-13	07-14	01-08	04-11	05-12	06-13	07-14
SKI	"	2	12-19	13-20	14-21	08-15	11-18	12-19	13-20	14-21
"	"	3	19-26	20-27	21-28	15-22	18-25	19-26	20-27	21-28
"	"	4	26-02	27-03	28-04	22-29	25-01	26-02	27-03	28-04
"	FEB	5	02-09	03-10	04-11	29-05	01-08	02-09	03-10	04-11
"	"	6	09-16	10-17	11-18	05-12	08-15	09-16	10-17	11-18
"	"	7	16-23	17-24	18-25	12-19	15-22	16-23	17-24	18-25
"	"	8	23-02	24-03	25-04	19-26	22-01	23-02	24-03	25-04
"	MAR	9	02-09	03-10	04-11	26-05	01-08	02-09	03-10	04-11
"	"	10	09-16	10-17	11-18	05-12	08-15	09-16	10-17	11-18
"	"	11	16-23	17-24	18-25	12-19	15-22	16-23	17-24	18-25
PRIME	"	12	23-30	24-31	25-01	19-26	22-29	23-30	24-31	25-01
GOLF	"	13	30-06	31-07	01-08	26-02	29-05	30-06	31-07	01-08
"	APR	14	06-13	07-14	08-15	02-09	05-12	06-13	07-14	08-15
"	"	15	13-20	14-21	15-22	09-16	12-19	13-20	14-21	15-22
"	"	16	20-27	21-28	22-29	16-23	19-26	20-27	21-28	22-29
"	"	17	27-04	28-05	29-06	23-30	26-03	27-04	28-05	29-06
"	MAY	18	04-11	05-12	06-13	30-07	03-10	04-11	05-12	06-13
"	"	19	11-18	12-19	13-20	07-14	10-17	11-18	12-19	13-20
"	"	20	18-25	19-26	20-27	14-21	17-24	18-25	19-26	20-27
"	"	21	25-01	26-02	27-03	21-28	24-31	25-01	26-02	27-03
"	"	22	01-08	02-09	03-10	28-04	31-07	01-08	02-09	03-10
"	JUN	23	08-15	09-16	10-17	04-11	07-14	08-15	09-16	10-17
GOLDEN	"	24	15-22	16-23	17-24	11-18	14-21	15-22	16-23	17-24
"	"	25	22-29	23-30	24-01	18-25	21-28	22-29	23-30	24-01
"	"	26	29-06	30-07	01-08	25-02	28-05	29-06	30-07	01-08
"	JUL	27	06-13	07-14	08-15	02-09	05-12	06-13	07-14	08-15
"	"	28	13-20	14-21	15-22	09-16	12-19	13-20	14-21	15-22
"	"	29	20-27	21-28	22-29	16-23	19-26	20-27	21-28	22-29
"	"	30	27-03	28-04	29-05	23-30	26-02	27-03	28-04	29-05
"	AUG	31	03-10	04-11	05-12	30-06	02-09	03-10	04-11	05-12
"	"	32	10-17	11-18	12-19	06-13	09-16	10-17	11-18	12-19
"	"	33	17-24	18-25	19-26	13-20	16-23	17-24	18-25	19-26
"	"	34	24-31	25-01	26-02	20-27	23-30	24-31	25-01	26-02
"	"	35	31-07	01-08	02-09	27-03	30-06	31-07	01-08	02-09
"	SEP	36	07-14	08-15	09-16	03-10	06-13	07-14	08-15	09-16
PRIME	"	37	14-21	15-22	16-23	10-17	13-20	14-21	15-22	16-23
GOLF	"	38	21-28	22-29	23-30	17-24	20-27	21-28	22-29	23-30
"	"	39	28-05	29-06	30-07	24-01	27-04	28-05	29-06	30-07
"	OCT	40	05-12	06-13	07-14	01-08	04-11	05-12	06-13	07-14
"	"	41	12-19	13-20	14-21	08-15	11-18	12-19	13-20	14-21
"	"	42	19-26	20-27	21-28	15-22	18-25	19-26	20-27	21-28
"	"	43	26-02	27-03	28-04	22-29	25-01	26-02	27-03	28-04
LEISURE	NOV	44	02-09	03-10	04-11	29-05	01-08	02-09	03-10	04-11
"	"	45	09-16	10-17	11-18	05-12	08-15	09-16	10-17	11-18
"	"	46	16-23	17-24	18-25	12-19	15-22	16-23	17-24	18-25
"	"	47	23-30	24-01	25-02	19-26	22-29	23-30	24-01	25-02
"	"	48	30-07	01-08	02-09	26-03	29-06	30-07	01-08	02-09
"	DEC	49	07-14	08-15	09-16	03-10	06-13	07-14	08-15	09-16
"	"	50	14-21	15-22	16-23	10-17	13-20	14-21	15-22	16-23
GOLDEN	"	51	21-28	22-29	23-30	17-24	20-27	21-28	22-29	23-30
"	"	52	28-04	29-05	30-06	24-31	27-03	28-04	29-05	30-06

## MOUNTAINSIDE VACATION SCHEDULE

**Please take the time to verify your vacation week dates.** Confirm your reservation at least two weeks in advance of check-in (855 345-6341). If you are unsure of when your week is scheduled, or how to read the Mountainside Vacation Schedule, do not hesitate to call the Reservation Office for assistance. The department is staffed Monday to Friday between 9am and 5pm MST, closed statutory holidays.

Reservation requests made by the website [www.mountainsidevillas.com](http://www.mountainsidevillas.com) (owner request form) or email [info@mountainsidevillas.com](mailto:info@mountainsidevillas.com) will be addressed when time is available between dealing with patrons at the counter and phone enquiries. If you call at times outside of regular office hours please understand that the Front Office staff on duty will gladly take a message, but they are unable to reserve any reservation requests. Owners of **Floating Time** should note you may reserve your allocated week allotment up to one year in advance of the desired week. Should you call to request a booking less than one year in advance, you risk being unable to book space either for personal use or deposit with a vacation exchange company.

Floating Owner reservations are made on a first come, first served basis, according to space availability. Reservations again, may be made up to one year in advance on a week number basis, beginning the first weekday of the week in the year preceding the sought after week of arrival based on the Mountainside Vacation Schedule. Thus, the first day one may arrange for a reservation in the coming year will always be either a *Friday or Monday*, whichever occurs first in the present year's week number.

**As a reminder to those of you that wish to deposit with an external exchange company, you still need to reserve your week as usual at your home resort (Mountainside Villas) up to one year in advance in order to trade a week for a week elsewhere. You must deposit the weeks up to 4 months in advance to receive full points with CIG and at least 2 months in advance for regular week deposits to ensure a regular deposit. \*Maintenance fees must be paid for week(s) depositing.**

### NOTICE FOR COMMUNICATING TO OWNERS

Communication to our owners will continue to be posted on our website for owners to view and comment. Rental and reservation confirmations will be emailed. This is a huge cost saving to our owners. For those owners without an email, we will continue to mail all correspondence. Invoices and statements will continue to be mailed. Please keep us informed of any changes to your email address as this is as important as your mailing address. If you are not receiving offers or notices from us and have an email address, please contact us to update your profile.

## **WHAT'S NEW AT MOUNTAINSIDE:**

As of May 1st, David Dupont will be stepping back as the General Manager, he will remain CEO of Fairmont Villa Management as well as remain as a consultant until the end of the contract.

In his place, we welcome Kathy Grieve as the new General Manager. Kathy has been with the company for many years and has great knowledge of all aspects of the company. She is a great fit for the position.

Erin Gornik has taken Kathy's place in reservations and we also welcome Dianna Rose into the reservations office to complete your reservations team, for any reservation inquiries or questions, please contact them Monday thru Friday, 9 am to 5 pm MST or email [info@mountainsidevillas.com](mailto:info@mountainsidevillas.com)

Beth Young is back in the office in her role of the Office Manger. She returned in January and is looking forward to seeing faces she has missed while she was off. Welcome back Beth, we missed you.

Mountainside has gone thru another cycle of refurbishment, new roofs, carpeting, cabinets etc .. Some villas having a complete overhaul some just needing some TLC in specific areas. We have also replaced decks and propane lines ... it has been a busy few months.

Now that the weather has finally sprung forward to summer, the grounds around the villas are lush and green, trees and bushes are in bloom, golfers are out and about and we are just waiting for our next guests, momma black bear and cubs. Keep your eye out for them when you are here hiking trails or just sight seeing. They are marvelous to see.

The Bear's Den Coffee shop located in the upper lounge is in full summer swing, now serving smoothies and milkshakes .. Stop in and say hi to Jan and get yourself a great treat ... the staff sure appreciates the new goodies! Thank you Jan.

Here's to another great summer at Mountainside Villas, hope to see you all here at some point this summer.

Sincerely,  
Your Mountainside Team

# LUXURY LIFESTYLE AT FAIRMONT MOUNTAINSIDE

AS AN OWNER YOUR OPTIONS ARE ABOUND. RESIDE YEAR-ROUND AS YOUR PRINCIPLE RESIDENCE, RESIDE PART TIME AND RENT YOUR UNIT THE BALANCE OF WEEKS, TRAVEL WITH INTERVAL INTERNATIONAL, RENT YOUR UNIT FOR INCOME AS AN INVESTMENT PROPERTY.

ALL SERVICES ARE PROVIDED IN ONE MONTHLY FEE, WHICH INCLUDES MAINTENANCE INSIDE AND OUT, HYDRO, CABLE, ROAD MAINTENANCE, USE OF RECREATION CENTRE, HOUSEKEEPING, LAUNDRY, UPGRADES TO FACILITY TO INCLUDE FURNITURE AND APPLIANCES. YOU HAVE NO FURTHUR COSTS EXCEPT YOUR FOOD AND PERSONAL BELONGINGS. TERMS AND CONDITIONS OF THE PERPETUAL LEASE APPLY. TO BOOK YOUR APPOINTMENT TO VIEW UNITS PLEASE CALL; GENERAL MANAGER, DAVID DUPONT AT 250-341-1742 OR EMAIL: [info@mountainsidevillas.com](mailto:info@mountainsidevillas.com)

**PURCHASE 52 WEEKS IN PERPETUITY AT FAIRMONT'S PREMIER RESORT AND ENJOY YEAR ROUND LUXURY AND HOSPITALITY. ONE AND TWO BEDROOM UNITS ARE AVAILABLE.**

## WEEK TO TRADE IN 2018:

Would like to switch to either week 30 or 31 for our week 26 for 2018. Please contact Angie at (306)382-1360 or by email at [abwilley@sasktel.net](mailto:abwilley@sasktel.net)

## EMAIL ADDRESS UPDATES:

We have new email address' here at the villas. Please note and make changes as needed.

David Dupont -	<a href="mailto:bar4d@shaw.ca">bar4d@shaw.ca</a>
Kathy Grieve -	<a href="mailto:GeneralMgr@MSVillas.com">GeneralMgr@MSVillas.com</a>
Beth Young -	<a href="mailto:OfficeMgr@MSVillas.com">OfficeMgr@MSVillas.com</a>
Erin Gornik -	<a href="mailto:ResWeb@MSVillas.com">ResWeb@MSVillas.com</a>
Dianna Rose -	<a href="mailto:ResOne@MSVillas.com">ResOne@MSVillas.com</a>
Shelli Daviduke -	<a href="mailto:Accountant@MSVillas.com">Accountant@MSVillas.com</a>
Leslie Wall -	<a href="mailto:Transfers@MSVillas.com">Transfers@MSVillas.com</a>
Debbie Clark -	<a href="mailto:HSKPMgr@MSVillas.com">HSKPMgr@MSVillas.com</a>
Paul Barrett -	<a href="mailto:MaintMgr@MSVillas.com">MaintMgr@MSVillas.com</a>
Jan Smith -	<a href="mailto:Store@MSVillas.com">Store@MSVillas.com</a>
Maintenance Shop -	<a href="mailto:Shop@MSVillas.com">Shop@MSVillas.com</a>
General Inquiries -	<a href="mailto:info@mountainsidevillas.com">info@mountainsidevillas.com</a>

## REFURBISHING VILLAS AND RECREATION CENTER

Our refurbishment program is completed on an 'as needed' basis, and therefore the villas are in a constant state of refurbishment. Funds collected from owners for refurbishment include linens, bedding, flooring, electronics, furniture, mattresses, roofing, countertops, banisters, painting and any item of significant value.

As we have 116 units, and we are able to complete about 10-15 units per year for upgrades. The total cycle takes about 10 years and then it is started all over again.

During this time, it can have some noisy moments, and if needed we move guests to other villas to accommodate the work schedule. We ask guests to be patient, this work needs to be done throughout the year.

The Recreation Center has seen some upgrades as well to front desk area with a new lighter look, new counter top etc ..

The grounds around the villas are also undergoing some cleaning of debris and unsafe trees. Everyone is working hard to have the property in tip top shape again this year. We are very proud of all the members of our team.

### FOR TRADE:

To Swap 2 Bd Saturday Check in for S5, for something comparable in any of weeks 27, 28, 29 or 30

Contact Erick @ 403 262-9794

### FOR TRADE:

For rent, December 21-28, 2018

2 Bedroom R8

Call Hertha or Ted @ 250 428-8623



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