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MOUNTAINSIDE VACATION VILLA OWNERS'

NEWSLETTER

Fall & Winter 2022/2023





MOUNTAINSIDE VILLAS ARE AN



INTERVAL INTERNATIONAL

MEMBER RESORT

PLAN BETTER * BOOK SMARTER * ENJOY MORE

The Reservation Desk hours are 9:00am—5:00pm MST Monday—Friday Reservation requests can be made by calling 1-855-345-6341 or emailing

Dianna — <u>resweb@msvillas.com</u> OR Kayla — <u>resone@msvillas.com</u>

If you call outside of these days/hours, please understand that the front desk office staff can transfer a your call to the reservation desk voicemail, but will not be able to make your booking. We ask you to go to www.mountainsidevillas.com and view the "When to Call and Book" chart on the "Owner's" tab to ensure you are calling on the correct day for the corresponding week you are booking for. Should you need assistance with this, please do not hesitate to contact Dianna or Kayla in Reservations. They will be more than happy to explain the chart.

FIXED OWNERSHIP bookings are automatically done, but owners **need to call** at least 2 weeks prior to confirm the arrival/departure dates due to calendar changes;

FLOATING OWNERSHIP bookings are made on a first come, first serve basis according to space availability. Bookings can be made up to one year in advance on a week number basis, beginning the first weekday of the week in the year preceding the sought-after week of arrival based on the Mountainside Vacation Schedule. Thus, the first day anyone may arrange for a reservation in the coming year will always be either a **Friday** or **Monday**, whichever occurs first in the present year's week number.



THE BOOKING DAY FOR YOUR 2024 TIME

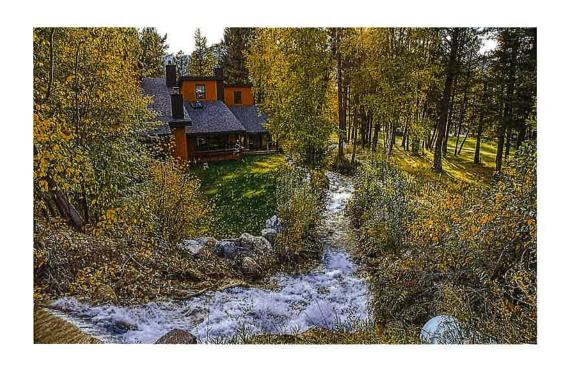
IS MONDAY

WHAT DAY TO CALL IN 2023 TO BOOK 2024? CHECK IN/OUT DAYS FOR 2024

CHECK IN/OUT DAYS FOR 2024										
MONDAY	WK:	# FRI	SAT	SUN	MON	7				
JAN 2	1	05-12	06-13	07-14	01-08	NEW YEARS DAY				
JAN 9	2	12-19	13-20	14-21	08-15	NEW TEAMS DAT				
JAN 16	3	19-26	20-27	21-28	15-22	-				
JAN 23	4	26-02	27-03	28-04		4				
		20 02	21-03	20-04	22-29					
JAN 30	5	02-09	03-10	04.44	00.05					
FEB 6	6	09-16	10-17	04-11	29-05					
FEB 13	7	16-23	The state of the s	11-18	05-12					
FEB 20	8		17-24	18-25	12-19					
112020	0	23-01	24-02	25-03	19-26	FAMILY DAY				
FEB 27	9	01-08	1 00 00			-				
MAR 6			02-09	03-10	26-04					
MAR 13	10	08-15	09-16	10-17	04-11					
MAR 20	11	15-22	16-23	17-24	11-18					
MAR 27	12	22-29	23-30	24-31	18-25					
IVIAINZI	13	29-05	30-06	31-07	25-01	GOOD FRIDAY				
APR 3	4.4	05.40	·							
APR 10	14	05-12	06-13	07-14	01-08					
	15	12-19	13-20	14-21	08-15]				
APR 17	16	19-26	20-27	21-28	15-22]				
APR 24	17	26-03	27-04	28-05	22-29	1				
MAY1	40		r	p						
	18	03-10	04-11	05-12	29-06	1				
MAY 8	19	10-17	11-18	12-19	06-13	1				
MAY 15	20	17-24	18- <u>25</u>	19-26	13-20					
MAY 22	21	24-31	25-01	26-02	20-27	VICTORIA DAY				
MAY 29	22	31-07	01-08	02-09	27-03	a note a character of their a 3				
		-								
JUN 5	23	07-14	08-15	09-16	03-10	1				
JUN 12	24	14-21	15-22	16-23	10-17					
JUN 19	25	21-28	22-29	23-30	17-24	Í				
JUN 26	26	28-05	29-06	30-07	24-01					
_						1)				
JUL 3	27	05-12	06-13	07-14	01-08	CANADA DAY				
JUL 10	28	12-19	13-20	14-21	08-15	STATE DATE				
JUL 17	29	19-26	20-27	21-28	15-22					
JUL 24	30	26-02	27-03	28-04	22-29					
						Į.				
JUL 31	31	02-09	03-10	04-11	29-05					
AUG 7	32	09-16	10-17	11-18	05-12	BC DAY				
AUG 14	33	16-23	17-24	18-25	12-19	DC DAT				
AUG 21	34	23-30	24-31	25-01	19-26					
AUG 28	35	30-06	31-07	01-08	26-02	8				
		Water Commence of the Commence		91 00	20-02					
SEP 4	36	06-13	07-14	08-15	02-09	LABOUR DAY				
SEP 11	37	13-20	14-21	15-22	09-16	LABOUR DAT				
SEP 18	38	20-27	21-28	22-29	16-23					
SEP 25	39	27-04	28-05	29-06	23-30					
				23-00	23-30					
OCT 2	40	04-11	05-12	06-13	30-07					
OCT 9	41	11-18	12-19	13-20						
OCT 16	42	18-25	19-26	20-27	07-14	The same of the sa				
OCT 23	43	25-01	26-02	27-03	14-21	THANKSGIVING (CAN)				
		2001	20-02	21-03	21-28					
OCT 30	44	01-08	02-09	03-10	20.04					
NOV 6	45	08-15	09-16	10-17	28-04					
NOV 13	46	15-22	16-23		04-11					
NOV 20	47	22-29		17-24	11-18	REMEMBERANCE DAY				
NOV 27	48	29-06	23-30 30-07	24-01	18-25					
	.0	25-00	30-07	01-08	25-02					
DEC 4	49	06-13	07-14	08-15	00.00					
DEC 11	50	13-20	14-21	15-22	02-09					
DEC 18	51	20-27	21-28	22-29	09-16 16-23					
DEC 25	52	27-03	28-04	29-05	23-30					
			20 07	20-00	20-30					

As a reminder to those of you that wish to deposit with an external exchange company, you will need to reserve your week as usual at your home resort (Mountainside Villas) up to one year in advance in order to trade a week here for a week elsewhere. You must deposit the weeks up to 4 months in advance to receive full points with CIG and at least 2 months in advance for regular week deposits to ensure a regular deposit.

Maintenance fees must be paid for week(s) depositing



CHECK-IN AND CHECK-OUT TIMES

- Check-in time is any time after 4:00pm on your arrival date
- Check-out time is any time prior to 10:00am on your departure date
- Early check-ins or late check-outs are not permitted
- There will be no 2nd cleans for those staying multiple weeks, however, we will provide extra supplies as needed, which can be picked up at the front desk. Linens will not be replaced as there is a washer, dryer and laundry soap provided in each villa.

NOTICE FOR COMMUNICATING TO OWNERS

- Communication to our owners will continue to be posted on our website;
- Rental and reservation confirmations will be emailed;
- Invoices in January will continue to be mailed;
- Quarterly statements will be emailed.

FOR THESE REASONS, IT IS EXTREMELY IMPORTANT TO KEEP US INFORMED OF ANY CHANGES TO YOUR EMAIL AND MAILING ADDRESS



We are issuing a friendly reminder to all owners and guests, that Mountainside Vacation Villas has always been a NO PETS property. There are kennels in our area and you may contact them in advance to set up that service. Information can be found on our website under the "services" tab.

As per the BC Government Guide Dog and Service Dog Certification program, only Guide and Service Dogs that are specially trained by an accredited training school, and government certified, are permitted. British Columbia's Guide and Service Dog Certification programs states:

"Therapy and emotional support animals, including dogs, are not eligible for certification."

A link to our complete PET POLICY can be found on our website.

If a Guide or Service Dog will be arriving with you, documentation is required **3 WEEKS PRIOR** to your arrival by email to Kathy Grieve, General Manager — <u>generalmgr@msvillas.com</u>.

We want to let you know that we have heard (and listened) to the voices of those that are missing activities here at Mountainside Villas.



Recruitment will be taking place for a Recreation Director who will be responsible for scheduling activities. Please keep watching our website for the announcement and details.

Mountainside Vacation Villas at Fairmont



You can access the Facebook page via the link in the top right-hand corner on our website: www.mountainsidevillas.com

Keep in-the-know of events taking place within the Columbia Valley during your visit. Share your fun vacation stories and create memories.

If you have any suggestions regarding what you would like to see included on our Facebook page, please send an email to wendye@msvillas.com.

Please find enclosed our 2022 Fall/Winter Newsletter, a summary of our projected 2022 operating expenditures and the budget for 2023. The budget is in line for year end.

It's great to see the lifting of most if not all restrictions from the Covid 19 Pandemic. As of April 8th, 2022 owners and guests were out in full force enjoying the Resort and lots of local activities and attractions that have not been available the last couple years. It is still advised to be cautious and practice some of the rules as far as hand sanitation as well as distancing because unfortunately Covid is still present and may always be a concern.

With the cost of living soaring to undesirable highs we try to do our best to keep the maintenance fee as low as possible each year and keep the resort running to its Premier rating awarded to us through Interval International. In 2023 the increase is based at 2% to bring the cost of a one bedroom to \$748.00 and a two bedroom to \$852.00. Unlike last year when we were able to lower the maintenance fee slightly. Projected national inflation rate is 7% or higher.

Refurbishment is always an ongoing cycle here at the villas. Each one is done on a need to be done priority basis. Our grounds department were left shorthanded this season but the few that looked after the grounds did a wonderful job especially with the flowers. Good job grounds keeping! Staffing in the housekeeping department was at an all-time high with a great team of women/men and students alike working endlessly during the heat of summer to get the units ready for occupancy by 4:00 pm if possible.

Pedro Celbulka, is still contacting existing owners with the opportunity for extensions of their existing leases until 2025, as well as offering leases for sale to any and all that are interested. He can be reached at 1-250-342-5724 or pedrocebulkant gmail.com.

I am sure you share our appreciation for our team members dedication and commitment to the Mountainside Villas.

Again, if you have any comments or questions, please feel free to email our CEO David Dupont at Bar4d@shaw.ca

With best wishes for the upcoming Holiday Season and the year 2023. Keep Safe and Healthy.

Yours truly,

Don Seable President

FAIRMONT VILLA MANAGEMENT
STATEMENT OF OPERATING PROJECTIONS

SIATEMENT				CTED					
	PROJ YEAI	R END 2022	PROJECTED 2023						
	T		UNIT / WK						
CALADIEC AND DENIETE		NIT / WK \$311.77		\$338.37					
SALARIES AND BENEFITS REPAIRS & MAINTENANCE	\$1,844,451 90,000	15.21	\$2,001,775 105,000	17.75					
l .	,	21.13	103,000	20.28					
SUPPLIES HYDRO	125,000 400,000	21.13 67.61	405,000	68.46					
PROPANE	70,000	11.83	80,000	13.52					
PROPERTY TAXES	75,000	12.68	80,000	13.52					
UTILITIES, ROADS & WASTE	164,000	27.72	175,000	29.58					
INSURANCE	215,000	36.34	215,000	36.34					
RELINQUISHED PROVISIONS	110,000	18.59	100,000	16.90					
GENERAL ADMIN. & OFFICE	40,500	6.85	47,500	8.03					
AUTOMOTIVE	65,000	10.99	70,000	11.83					
LEGAL & AUDIT	25,000	4.23	25,000	4.23					
AMORTIZATION	22,000	3.72	20,000	3.38					
BANK SERVICE CHARGES	85,000	14.37	90,000	15.21					
TELEPHONE & FAX	7,000	1.18	8,000	1.35					
POSTAGE	8,000	1.35	7,000	1.18					
SUCIAL & RECKEATIONAL	U	0.00	1,000	0.17					
CABLEVISION	50,000	8.45	50,000	8.45					
TRUSTEE FEES	60,000	10.14	60,000	10.14					
NEWSLETTER	0	0.00	0	0.00					
FIREWOOD	0	0.00	0	0.00					
MISCELLANEOUS	2,000	0.34	14,000	2.37					
DEFICIT RECOVERY	0	0.00	0	0.00					
TOTAL EXPENSES	\$3,457,951	\$584.51	\$3,674,275	\$621.07					
MISCELLANEOUS INCOME	153,700	25.98	147,900	25.00					
NET OPERATING COST	\$3,304,251	\$558.53	3,526,375	\$596.07 (A)					
(A). THIS AVERAGE TRANSLATES AS FOLLOWS									
	1 BEDROOM 2 BEDROOM								
		VILLA		VILLA					
BASIC FEES		\$539.46		\$620.59					
REFURBISHING CONTRIBUTION		\$80.00		\$85.00					
MANAGEMENT FEES		\$92.92		\$105.84					
SAV COM		\$712.38		\$811.43					
5% GST		\$35.62		\$40.57 \$852.00					
TOTAL 2023 FEES		\$748.00		φσ <i>32.</i> ΨΨ					



EMAIL ADDRESS UPDATES

6341 or emailing

DAVID DUPONT CEO bar4d@shaw.ca

KATHY GRIEVE General Manager generalmgr@msvillas.com

ELIZABETH YOUNG Accounting accountant@msvillas.com

DIANNA ROSE Reservations resweb@msvillas.com

KAYLA CHINCHAR Reservations resone@msvillas.com

WENDY EVANS Front Desk Supervisor wendye@msvillas.com

LESLIE WALL Transfer Officer transfers@msvillas.com

MELANIE PRAGER Housekeeping Manager hskpmgr@msvilla.com

PAUL BARRETT Maintenance Manager maintmgr@msvillas.com

JEAN MATHESON Recreation Centre/ reccentre@msvillas.com

Lost and Found

MAINTENANCE SHOP shop@smvillas.com

GENERAL INQUIRIES info@msvillas.com

FRONT DESK frontdesk@msvillas.com

WENDY EVANS Social Media wendye@msvillas.com