



5247 Fairmont Creek Rd  
Fairmont Hot Springs, BC. V0B 1L1  
EM: info@mountainsidevillas.com  
PH. 1-855-345-6341  
FAX. 250-345-6299

# MOUNTAINSIDE VACATION VILLA OWNERS' **NEWSLETTER**

## Fall/Winter 2024/2025



### MOUNTAINSIDE VILLAS ARE AN



INTERVAL INTERNATIONAL  
**PREMIER**  
MEMBER RESORT

A decorative flourish consisting of a stylized leaf and a flowing line that curves around the bottom right of the text.

## Reservations

The Reservations office is open Monday to Friday from 9:00am—5:00pm MST.

On a booking day Reservation requests can be made from 9.00am  
by calling 1-855-345-6341

or

emailing Dianna at [resweb@msvillas.com](mailto:resweb@msvillas.com) or [resone@msvillas.com](mailto:resone@msvillas.com)

**THE BOOKING DAY FOR YOUR 2026 TIME IS FRIDAY.**

**If this falls on a statutory holiday Reservations will be closed. The booking day will be the next business day. i.e. If Friday is a stat holiday, booking day will be the following Monday.**

You can speak to Reservations in person to book your time or if you have any queries at the Front Desk, with the exception of Booking Days.

**If it is a booking day they will be available after 12.00pm to deal with in-person bookings.**

If you call outside of these days/hours, the Front Desk office staff can transfer your call to the reservation desk voicemail, but they will not be able to make your booking. We ask that you view the **“When to Call and Book”** chart to ensure you are calling on the correct day for the corresponding week you are booking for. This can also be found on our website [mountainsidevillas.com](http://mountainsidevillas.com) under the “Owner’s” tab. Should you need assistance with this, please do not hesitate to contact Dianna and she will be more than happy to explain the chart.

**FIXED OWNERSHIP** bookings are automatically done, but owners need to call at least 2 weeks prior to check-in to confirm the arrival/departure dates due to calendar changes.

**FLOATING OWNERSHIP** bookings are made on a first come, first serve basis according to space availability. Bookings can be made up to one year in advance on a week number basis, beginning the first weekday of the week in the year preceding the sought-after week of arrival based on the Mountainside Vacation Schedule. Thus, the first day anyone may arrange for a reservation in the coming year will always be either a **Friday** or **Monday**, whichever occurs first in the present year’s week number.





# WHAT DAY TO CALL IN 2025 TO BOOK 2026

2025		CHECK IN/OUT DAYS FOR 2026			
FRIDAY	WK #	FRI	SAT	SUN	MON
JAN 3	1	02-09	03-10	04-11	05-12
JAN 10	2	09-16	10-17	11-18	12-19
JAN 17	3	16-23	17-24	18-25	19-26
JAN 24	4	23-30	24-31	25-01	26-02
JAN 31	5	30-06	31-07	01-08	02-09
FEB 7	6	06-13	07-14	08-15	09-16
FEB 14	7	13-20	14-21	15-22	16-23
FEB 21	8	20-27	21-28	22-01	23-02
FEB 28	9	27-06	28-07	01-08	02-09
MAR 7	10	06-13	07-14	08-15	09-16
MAR 14	11	13-20	14-21	15-22	16-23
MAR 21	12	20-27	21-28	22-29	23-30
MAR 28	13	27-03	28-04	29-05	30-06
APR 4	14	3-10	04-11	05-12	06-13
APR 11	15	10-17	11-18	12-19	13-20
APR 18	16	17-24	18-25	19-26	20-27
APR 25	17	24-01	25-02	26-03	27-04
MAY 2	18	01-08	02-09	03-10	04-11
MAY 9	19	08-15	09-16	10-17	11-18
MAY 16	20	15-22	16-23	17-24	18-25
MAY 22	21	22-29	23-30	24-31	25-01
MAY 30	22	29-05	30-06	31-07	01-08
JUN 6	23	05-12	06-13	07-14	08-15
JUN 13	24	12-19	13-20	14-21	15-22
JUN 20	25	19-26	20-27	21-28	22-29
JUN 27	26	26-03	27-04	28-05	29-06
JUL 4	27	03-10	04-11	05-12	06-13
JUL 11	28	10-17	11-18	12-19	13-20
JUL 18	29	17-24	18-25	19-26	20-27
JUL 25	30	24-31	25-01	26-02	27-03
AUG 1	31	31-07	01-08	02-09	03-10
AUG 8	32	07-14	8-15	09-16	10-17
AUG 15	33	14-21	15-22	16-23	17-24
AUG 22	34	21-28	22-29	23-30	24-31
AUG 29	35	28-04	29-05	30-06	31-07
SEP 5	36	04-11	05-12	06-13	07-14
SEP 12	37	11-18	12-19	13-20	14-21
SEP 19	38	18-25	19-26	20-27	21-28
SEP 26	39	25-02	26-03	27-04	28-05
OCT 3	40	02-09	03-10	04-11	05-12
OCT 10	41	09-16	10-17	11-18	12-19
OCT 17	42	16-23	17-24	18-25	19-26
OCT 24	43	23-30	24-31	25-01	26-02
OCT 31	44	30-06	31-07	01-08	02-09
NOV 7	45	06-13	7-14	08-15	09-16
NOV 14	46	13-20	14-21	15-22	16-23
NOV 21	47	20-27	21-28	22-29	23-30
NOV 28	48	27-04	28-05	29-06	30-07
DEC 5	49	04-11	05-12	06-13	07-14
DEC 12	50	11-18	12-19	13-20	14-21
DEC 19	51	18-25	19-26	20-27	21-28
DEC 26	52	25-01	26-02	27-03	28-04

FAMILY DAY

GOOD FRIDAY

VICTORIA DAY

BC DAY

LABOUR DAY

THANKSGIVING (CAN)

CHRISTMAS DAY

THE CHART TO THE LEFT SHOWS WHAT DAY TO CALL AND OR EMAIL TO RESERVE YOUR WEEK FOR 2026. FOR EXAMPLE, IF YOU WISH TO RESERVE FOR WEEK 7 IN 2026, (FEB 13, 14, 15 OR 16 ARRIVAL) YOU WILL NEED TO CALL ON FRIDAY FEBRUARY 14, 2025 @ 9:00 AM (MST)

**\*\*NOTE: OBSERVED HOLIDAYS ARE IN YELLOW HIGHLIGHTED BOXES**

IF A BOOKING FALLS ON A STATUTORY HOLIDAY BOOKING WILL BE ON THE FOLLOWING BUSINESS DAY.



## Villa Availability For Ownership Bookings

As leases expire at Mountainside Villas, the expired leases go back to Fairmont Hot Springs Resort, the developer. Fairmont Hot Springs Resort own a number of leases which they are booking for staff accommodation. They also own many individual weekly leases which means certain villas for certain dates are not available to Timeshare owners, and these can only be rented via Fairmont Hot Springs Resort.

The table below shows the Villas that are not available for booking at anytime during the year.

### **Villas not available in 2025**

R4, 5, 6 & 7  
S1 & 3  
T1, 2, 5 & 6  
W1  
X1, 2, 3, 4, 5 & 6  
Z4

### **Villas not available in 2026**

R4, 5, 6 & 7  
S1 & 3  
T1, 2, 5 & 6  
W1  
X1, 2, 3, 4, 5 & 6  
Z4

## **SPECIAL WEEK OFFER**

WE ARE HAPPY TO OFFER ALL OF OUR OWNERS AN OPPORTUNITY TO HAVE AN EXTRA WEEK (S) VACATION WITH US HERE AT MOUNTAINSIDE VACATION VILLAS OVER THE HOLIDAY SEASON. THIS IS FOR YOUR OWN PERSONAL USE OR THE WEEK CAN BE DEPOSITED. THIS WEEK CANNOT BE RENTED OUT.

### **THE WEEK AVAILABLE IS:**

Monday December 30, 2024 - Monday January 06, 2025



### **THE SPECIAL RATES ARE:**

A ONE BEDROOM \$764.00

A TWO BEDROOM \$874.00

FULL PAYMENT IS DUE AND PAYABLE AT THE TIME OF BOOKING AND ALL UNITS ARE BOOKED ON A FIRST COME FIRST SERVE BASIS.

CANCELLATIONS MUST BE MADE 30 DAYS OR MORE PRIOR TO DECEMBER 31/24 FOR A FULL REFUND OTHERWISE IT IS FORFEITED.

PLEASE CALL RESERVATIONS AT 1-855-345-6341 MONDAY TO FRIDAY FROM 9:00AM TO 5:00PM MST TO RESERVE.

THANK YOU

DIANNA

MOUNTAINSIDE RESERVATION TEAM





## Depositing Weeks

If you would like to deposit your time with an external exchange company, you will need to reserve your week at your home resort (Mountainside Villas) up to one year in advance in order to trade a week here for a week elsewhere.

You must deposit the weeks up to 4 months in advance to receive full points with CIG and at least 2 months in advance for regular week deposits to ensure a regular deposit.

**\*\*Maintenance fees must be paid for week(s) depositing\*\***

## Check-in & Check-out Times

- Check-in time is any time after 4:00pm on your arrival date
- Check-out time is any time prior to 10:00am of your departure date
- Early check-ins or late check-outs are **not** permitted.

Villas can only be released after they have been checked and approved by the Housekeeping Manager. We ask that you refrain from going over to the villa until it has been released for occupancy.

## Multi-week Stays

If you are staying for multiple weeks and would like a second clean please let the Front Desk staff know at check-in what time you would like the clean.

The second clean will take place on the day that you checked-in i.e. if you check-in on Friday the clean will be the following Friday. The Housekeeping team will do their best to schedule the clean for the time requested.



After a long break and the comments received regarding activities, we have been able to introduce some activities. They are only on Thursday's at the moment but we are hoping, depending on circumstances, to be able to offer them on more days of the week during the off season.

The current schedule is below.

## **ACTIVE THURSDAY'S**

### **MORNING**

**9.15 – 10AM – AQUA FIT LIMITED SPACES - \$2 pp**

**Guests 15 years or older sign up at the Front Desk on Tuesday.**

**Min 3/Max 8 guests per session.**

**The Pool will be closed during this time for general use.**

**10.30AM – 12PM – HIKE SUITABLE FOR ALL AGES**

### **AFTERNOON**

**1.30 – 2.30PM BINGO**

**Bingo cards - \$1 per card**

**2.30 – 3.30PM TRIVIA QUIZ**

**3.30 PM - ICE CREAM SUNDAES - \$2 each**



## **NOTICE FOR COMMUNICATING TO OWNERS**

- Communication to our owners will continue to be posted on our website;
- Rental and reservation confirmations will be emailed;
- Invoices in January will continue to be mailed out via Canada Post;
- Quarterly statements will be emailed.

**FOR THESE REASONS, IT IS EXTREMELY IMPORTANT TO KEEP US INFORMED OF ANY CHANGES TO YOUR EMAIL AND MAILING ADDRESS.**

**YOU CAN PHONE THE OFFICE ON 1-855-345-6341**

**OR**

**EMAIL [WENDYE@MSVILLAS.COM](mailto:WENDYE@MSVILLAS.COM)**



We are issuing a friendly reminder to all owners and guests, that Mountainside Vacation Villas has always been a **NO PETS** property. There are kennels in our area and you may contact them in advance to set up that service. Information can be found on our website under the “services” tab.

As per the BC Government Guide Dog and Service Dog Certification program, only Guide and Service Dogs that are specially trained by an accredited training school, and government certified, are permitted. British Columbia’s Guide and Service Dog Certification programs states:

“Therapy and emotional support animals, including dogs, are not eligible for certification.”

A link to our complete **PET POLICY** can be found on our website.

If a Guide or Service Dog will be arriving with you, documentation is required **3 WEEKS PRIOR** to your arrival by email to Kathy Grieve, General Manager — [generalmgr@msvillas.com](mailto:generalmgr@msvillas.com).





## CONTACT EMAIL ADDRESSES

DAVID DUPONT	CEO	bar4d@shaw.ca
KATHY GRIEVE	General Manager	generalmgr@msvillas.com
ELIZABETH YOUNG	Accounting	accountant@msvillas.com
DIANNA ROSE	Reservations	resweb@msvillas.com
WENDY EVANS	Front Desk Manager	wendye@msvillas.com
LESLIE WALL	Transfer Officer	transfers@msvillas.com
MELANIE PRAGER	Housekeeping Manager	hskpmgr@msvilla.com
PAUL BARRETT	Maintenance Manager	barrett_teampano@hotmail.com
JEAN MATHESON	Recreation Centre/ Lost and Found	reccentre@msvillas.com
GENERAL INQUIRIES		info@msvillas.com
FRONT DESK		frontdesk@msvillas.com
WENDY EVANS	Social Media	wendye@msvillas.com

Oct 20, 2024

Dear Villa Owner;

Please find enclosed our 2024/2025 Fall/Winter Newsletter a summary of our projected 2024 operating expenditures and the budget for 2025. The budget is in line for year end.

Some of you may have heard about the sale of Fairmont Hot Springs Resort to a company based out of Vancouver called Aldesta Hotels and Resorts. There have been a number of questions to date about what is going to happen in the late Fall of 2025 when they take over the management company. Once we are provided with this information, we will gladly forward it to you, the owners, and don't foresee any changes.

In 2025 the maintenance fee increase is based at roughly 3% to bring the cost of a one bedroom (sleep 4) to \$784.00 and a two bedroom (sleep 6) to \$896.00. We are pleased to say the increase(s) over the last 40 plus years have never exceeded the national average inflation rate and in some years, there was a decrease (unlike many other resorts). We pride ourselves on never having to issue a (non-budgeted) special assessment.

This year we were able to bring back a recreation director Rodd to offer one day of activities per week. Aqua fit, bingo, trivia, and ice cream Sundays are all offered on Thursdays! We will keep trying to find a permanent Recreation Director going forward to implement more activities as well as more days of the week.

Mountainside Villas started in the late 70's with a vision of what the beautiful area could provide for travelers far and wide and is still standing strong and active today with the many owners who bought into the timeshare concept. Exchange guests and renters are also a large part of the villa's success. I am proud of the Management team that have kept up the 5 star/premier rating as (many have not). Here's to another 40 years going strong into the future.

As this will be my final letter to you as Owner of the Management Company (Fairmont Villa Management) it has been an absolute pleasure to meet a lot of you over the years in Fairmont and the lasting friendships that have been made. I want to personally thank and congratulate all staff members past and present for their outstanding achievements.

In closing, I am sincerely wishing you all the very best for the 2024 Holiday Season and a very Happy New Year. May 2025 be safe and prosperous.

Yours truly,



Don Seable

President

**FAIRMONT VILLA MANAGEMENT**  
**STATEMENT OF OPERATING PROJECTIONS**

	<b>PROJ YEAR END</b>		<b>PROJECTED</b>	
	<b>2024</b>		<b>2025</b>	
		<b>UNIT / WK</b>		<b>UNIT / WK</b>
SALARIES AND BENEFITS	\$2,136,791	\$361.19	\$2,422,032	\$409.40
REPAIRS & MAINTENANCE	65,000	10.99	101,000	17.07
SUPPLIES	140,000	23.66	160,000	27.05
HYDRO	430,000	72.68	430,000	72.68
PROPANE	95,000	16.06	95,000	16.06
PROPERTY TAXES	70,000	11.83	75,000	12.68
UTILITIES, ROADS & WASTE	165,000	27.89	165,000	27.89
INSURANCE	200,000	33.81	200,000	33.81
RELINQUISHED PROVISIONS	80,000	13.52	60,000	10.14
GENERAL ADMIN. & OFFICE	49,200	8.32	50,300	8.50
AUTOMOTIVE	55,000	9.30	55,000	9.30
LEGAL & AUDIT	30,000	5.07	30,000	5.07
AMORTIZATION	22,000	3.72	21,000	3.55
BANK SERVICE CHARGES	90,000	15.21	90,000	15.21
TELEPHONE & FAX	6,000	1.01	6,000	1.01
POSTAGE	6,000	1.01	6,000	1.01
SOCIAL & RECREATIONAL	0	0.00	1,000	0.17
CABLEVISION	40,000	6.76	40,000	6.76
TRUSTEE FEES	60,000	10.14	60,000	10.14
NEWSLETTER	0	0.00	0	0.00
FIREWOOD	0	0.00	0	0.00
MISCELLANEOUS	7,500	1.27	11,000	1.86
DEFICIT RECOVERY	0	0.00	0	0.00
<b>TOTAL EXPENSES</b>	<b>\$3,747,491</b>	<b>\$633.45</b>	<b>\$4,078,332</b>	<b>\$689.37</b>
MISCELLANEOUS INCOME	239,500	40.48	229,000	38.71
<b>NET OPERATING COST</b>	<b>\$3,507,991</b>	<b>\$592.97</b>	<b>3,849,332</b>	<b>\$650.66 (A)</b>

*(A). THIS AVERAGE TRANSLATES AS FOLLOWS*

	<b>1 BEDROOM</b>	<b>2 BEDROOM</b>
	<b>VILLA</b>	<b>VILLA</b>
BASIC FEES	\$589.28	\$677.03
REFURBISHING CONTRIBUTION	\$60.00	\$65.00
MANAGEMENT FEES	\$97.39	\$111.30
	<b>\$746.67</b>	<b>\$853.33</b>
5% GST	\$37.33	\$42.67
<b>TOTAL 2025 FEES</b>	<b>\$784.00</b>	<b>\$896.00</b>



WE WISH EVERYONE WELL AND AN  
ENJOYABLE FESTIVE SEASON

AND

LOOK FORWARD TO SEEING YOU ALL  
AGAIN IN 2025

